APOLLO

APOLLO P-2200 Series Printer

User's Guide

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A note to our customers

Your printer model may look different than the one shown in this guide. However, if your printer looks different, it works just like the one we've shown here. We've used the APOLLO P-2200 for the illustrations and printer software dialog boxes.

Finding more information

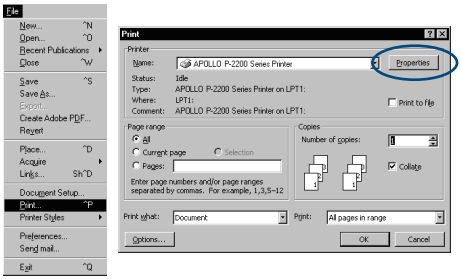
For more information, see the electronic Online Manual, which can be found on your APOLLO Installation Software CD. You'll need Adobe® Acrobat® Reader installed on your computer to view the Online Manual. Reinsert your APOLLO Installation Software CD and select **View Online Manual**.

HOW TO PRINT

1. Lay out the page and choose the text, pictures, fonts, and colors from your software program (such as a word processor or drawing program).
2. Choose your print settings in the APOLLO print settings box. To find the APOLLO print settings box:

Try This...

a. Click *File* and then click *Print*.

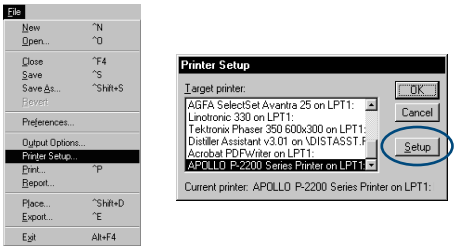


b. Then click whichever button you see—*Properties*, *Setup*, or *Printer*.

c. If you still don't see the box, click *Setup*, *Options*, or *Properties*.

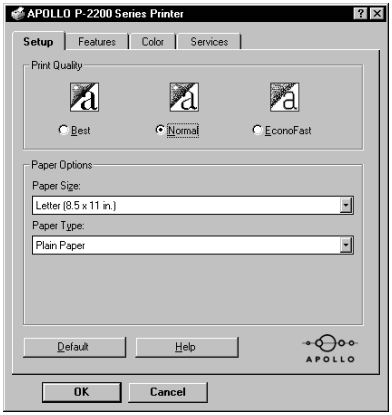
...Or Try This

a. If Print isn't there, click *Printer Setup* or *Print Setup*.

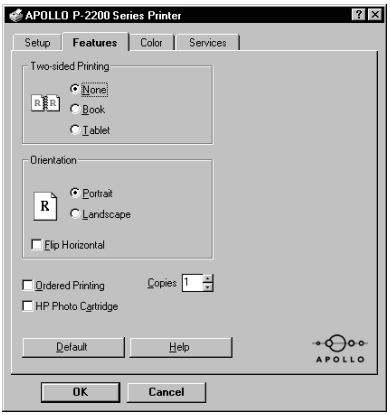


b. Then click whichever button you see—*Setup* or *Options*.

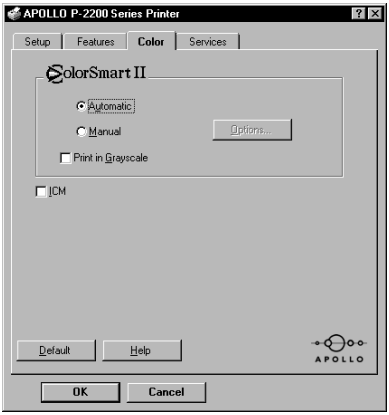
Once you're there, Choose print quality, paper size, and paper type on the *Setup* tab.



Choose two-sided printing, orientation, and flip horizontal options on the *Features* tab.



Choose color options on the *Color* tab. To print in black and white, check *Print in Grayscale*.



3. Click *OK* in the Print box of your software program to start printing.

   The next time you want to print this document, you can use the Print button at the top of the screen in your software program – simply click it to print one copy using the same print settings.

It takes a few moments for the printing to start, because the printer is receiving information from the computer.

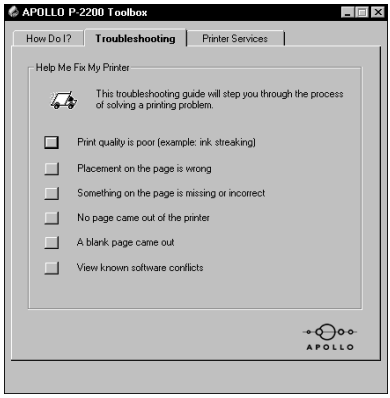
While You're Printing

Your printer will print at different speeds, depending on the complexity of the job and the print quality you have chosen. If you have lots of graphics and color in your document, it will take longer to print.

If something goes wrong

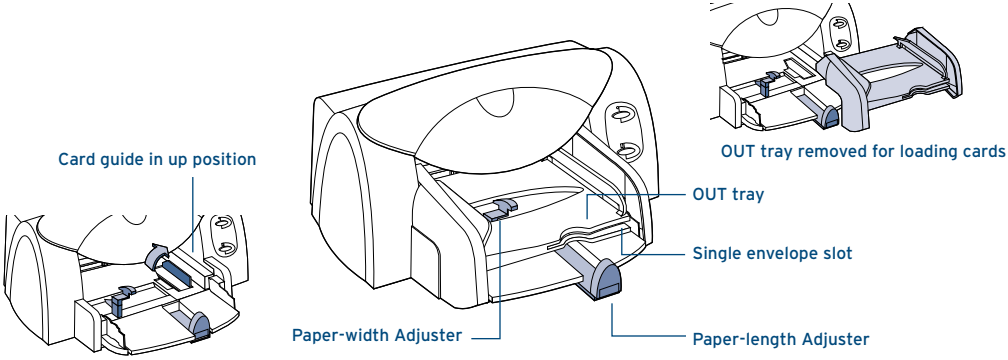
Sometimes, in spite of your best efforts, something goes wrong during printing. Maybe a sheet of paper jams in the printer or nothing happens at all.

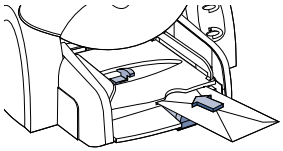
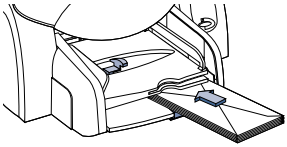
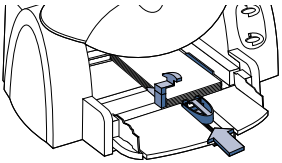
- If the printer detects a problem, it displays a message on your screen.
- If you notice that something is wrong, click the *Troubleshooting* tab in the APOLLO Toolbox and follow the instructions on the screen. (See page 8 to find out how to get to the APOLLO Toolbox.)



- If your printer lights are blinking, see page 11.

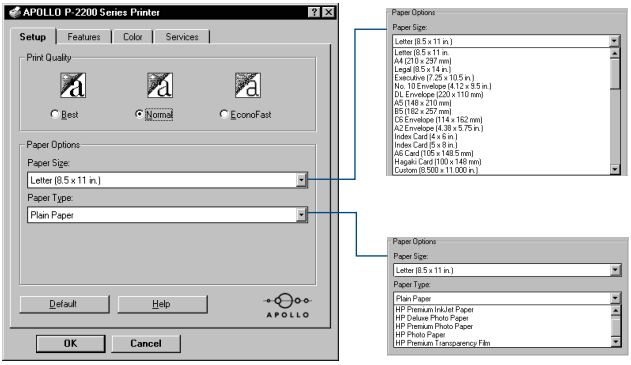
Printing on Different Kinds of Paper



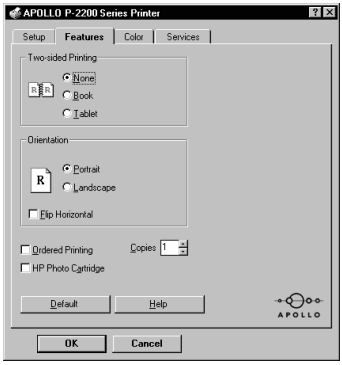
To print...	You need to...
Envelopes Single envelope 	1. Slide the envelope, with its flap up and on the right, evenly into the single envelope slot until it stops. 2. Choose print settings that match the type and size of the envelope. 3. Print the envelope. 4. Reset the software for the paper in the IN tray after printing completes.
Stack of up to 20 envelopes 	1. Slide out both of the paper adjusters. 2. Remove any paper from the IN tray. 3. Slide the envelopes, with the flap side up and on the right, evenly into the IN tray. 4. Slide paper adjusters snugly against the edges of the envelopes. 5. Choose print settings that match the type and size of the envelopes. 6. Print the envelopes. 7. Reset the software for the paper in the IN tray after printing is completed.
Index cards and postcards 	1. Remove the OUT tray. 2. Raise the card guide. 3. Insert up to 1/4 inch (1/2 cm) stack of cards into the IN tray. Align the right edge of the stack with the card guide. 4. Slide the paper adjusters snugly against the edges of the cards. 5. Replace the OUT tray. 6. Choose print settings that match the type and size of the cards. 7. Print the cards. 8. Reset the software for the paper in the IN tray after printing is completed.

APOLLO Print Settings Box

Setup Tab

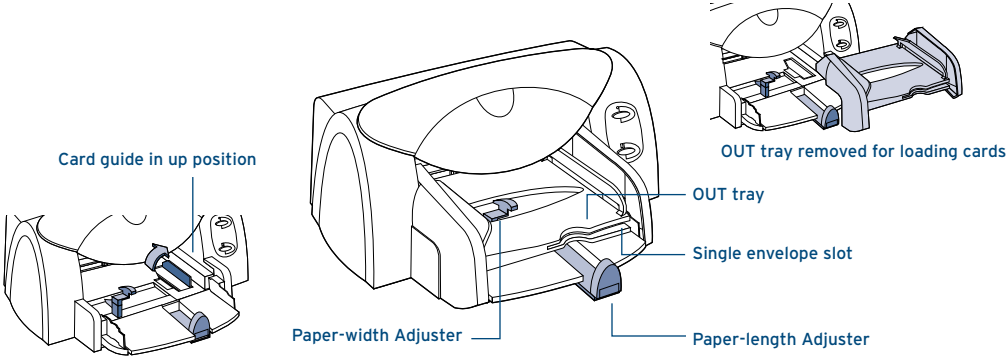


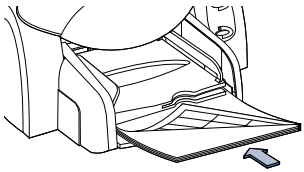
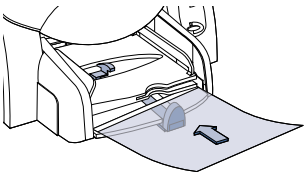
Features Tab



Print settings to choose...	Guidelines to remember...
• **Setup Tab** - *Print Quality*: Normal - *Paper size*: choose appropriate envelope size - *Paper Type*: Plain paper • **Features Tab** - *Two-sided Printing*: None - *Orientation*: Portrait	• The envelope slot supports only No. 10 or DL size envelopes. • Make sure paper is loaded in the IN tray. • Make sure the card guide is in the down position. • Avoid shiny or embossed envelopes, or those that have clasps or windows. • Avoid envelopes with thick, irregular, or curled edges or with areas that are wrinkled, torn, or otherwise damaged.
• **Setup Tab** - *Print Quality*: Normal - *Paper size*: choose appropriate envelope size - *Paper Type*: Plain paper • **Features Tab** - *Two-sided Printing*: None - *Orientation*: Portrait	• Never load more than 20 envelopes at one time. • Even up the envelopes before inserting them by tapping the short edge on a flat surface. • Make sure the card guide is in the down position
• **Setup Tab** - *Print Quality*: Normal - *Paper size*: choose appropriate card size - *Paper Type*: Plain paper • **Features Tab** - *Two-sided Printing*: None - *Orientation*: Portrait	• Even up the cards before inserting them by tapping the short edge on a flat surface. • Move the paper length adjuster by pressing the inside of the handle to release and lower it, then pushing it toward the card stack until it stops. • If you encounter difficulty replacing the OUT tray, lift the top cover, wait a few moments for the print cartridge cradles to move to the center position, then replace the OUT tray, and lower the top cover.

Printing on Different Kinds of Paper

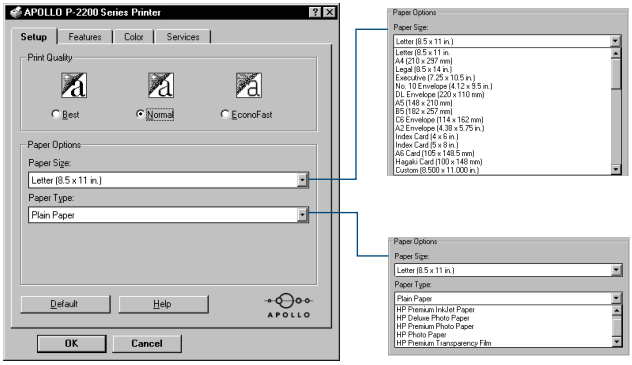


To print...	You need to...
Labels 	1. Slide out both of the paper adjusters. 2. Fan the edges of the label sheets to separate them, then even the edges. 3. Insert up to 25 label sheets (label side down) on top of about 5 sheets of plain paper of the same size. 4. Slide the paper adjusters snugly against the sheets. 5. Choose print settings that match the type, size, and orientation of the labels. 6. Print the labels. 7. Reset the software for the paper in the IN tray after printing is completed.
Transparencies 	1. Slide out both of the paper adjusters. 2. Fan the edges of the transparency sheets to separate them, then even the edges. 3. Insert up to 1/2 inch (1 cm) stack of transparency sheets. Load the rough side down with the adhesive strip forward. 4. Slide the paper adjusters snugly against the transparencies. 5. Choose print settings that match the type and size of the transparencies. 6. Print the transparency. 7. Reset the software for the paper in the IN tray after printing is completed.

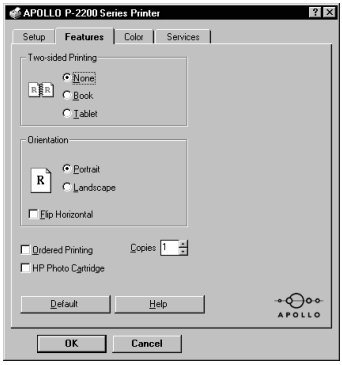
For more information about how your printer works, see the electronic Online Manual. The Online Manual is on your APOLLO Software Installation CD. At any time while using your computer, insert the CD and select **View Online Manual**.

APOLLO Print Settings Box

Setup Tab



Features Tab



Print settings to choose...	You need to...
• **Setup Tab** - *Print Quality*: Normal - *Paper size*: Letter or A4 - *Paper Type*: Plain paper • **Features Tab** - *Two-sided Printing*: None - *Orientation*: Portrait	• Use only paper labels that are designed specifically for use with inkjet printers. • Never load more than 25 sheets at one time. • Use only full sheets of paper labels. • Make sure the sheets are not sticky, wrinkled, or pulling away from their protective backing. • Do not use plastic or clear labels. The ink will not dry when used with plastic or clear labels. • Make sure the card guide is in the down position.
• **Setup Tab** - *Print Quality*: Best - *Paper size*: Letter or A4 - *Paper Type*: HP Premium Transparency Film • **Features Tab** - *Two-sided Printing*: None - *Orientation*: Portrait	• For best results, use HP Premium Inkjet Transparency film, which was designed specifically for use with HP Inkjet cartridges.

GETTING HELP WHEN THINGS GO WRONG

When problems occur, the quickest way to find a solution is to use the trouble-shooting feature in the APOLLO Toolbox. With a few clicks of the mouse button, you'll find your specific problem and details on how to fix it.

The APOLLO Toolbox

For each Windows system, here are a couple of places to find it.

Windows 95, Windows 98, and Windows NT 4.0

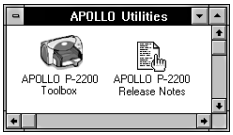
- Double-click the APOLLO Toolbox shortcut icon. This shortcut is always on your desktop.

-OR-

- Click the APOLLO Toolbox icon in the taskbar. The icon is displayed in the taskbar when the APOLLO Toolbox is open and you're printing.

Windows 3.1*x*

- Double-click the APOLLO Toolbox icon in the APOLLO group in the Program Manager.



-OR-

- Double-click the APOLLO Toolbox icon. It's on your desktop when you start your computer.

Once you're in the APOLLO Toolbox...

1. Click the *Troubleshooting* tab.
2. Click the appropriate category.
3. Click on the description of the problem.
4. Click to further explore possible solutions.

Solving Common Problems

The text or graphics are in the wrong place

Paper orientation. If the printing is positioned incorrectly on the page, make sure you've selected the correct orientation (Portrait or Landscape) on the *Features* tab of the APOLLO print settings box.

Alignment. If the color ink and black ink don't line up on the printed page, align the print cartridges. In the APOLLO Toolbox, click the *Printer Services* tab, and then click *Align the print cartridges*.

Paper Loading. If the printing is slanted or skewed, try reloading the paper.

Margin settings. If text is running off the edge of the page:

- Make sure the margins are set correctly in your software program.
- Make sure the elements in your document fit within the printable area of the page.
- Make sure you've selected the right paper size on the *Setup* tab of the APOLLO print settings box.

A blank page came out of the printer.

Tape. Make sure you've removed the protective pieces of tape on the print cartridges.

Default printer. Make sure you've selected the APOLLO P-2200 Series printer as the default printer. To check your default printer, click the *Troubleshooting* tab in the APOLLO Toolbox, and then click *A blank page came out*. Follow the instructions under *Wrong printer selected* to make sure your printer is selected as the current or default printer.

Ink. You might have run out of ink. Replace the cartridges.

The print quality is poor

Cartridges. If ink is smearing, streaking, or is splotchy:

- You might need to clean the print cartridges. See the APOLLO Toolbox for instructions.
- You might need to replace the print cartridges. See the APOLLO Toolbox for instructions.

Paper. If the printing is faded or the colors are dull or bleeding into each other, make sure you're using paper intended for inkjet printers and that you've loaded the paper print side down.

Ink. You can control the amount of ink on the page by changing the Print Quality (on the *Setup* tab of the APOLLO print settings box).

No page came out of the printer

Be patient. Complex documents, such as color photographs, take a while to print. Check the power light; if it's blinking, the printer is processing information.

Power. Make sure the printer is on (the power light on the front of your printer should be on) and that all connections are firm.

Cover. Make sure the top cover of the printer is closed.

Paper. Make sure you put the paper in the lower (IN) tray correctly.

Print cartridges. Make sure both print cartridge cradles contain properly installed cartridges with the correct APOLLO part number.

Something on the page is wrong or missing

Margin settings. If the printing is cut off around the edges, check your software application:

- The correct margins are set.
- The elements are scaled correctly.

Colors. If the colors are wrong or missing

- Clean your tri-color print cartridge. In the APOLLO Toolbox, click the *Printer Services* tab, and then click *Clean the print cartridges*.
- Replace the tri-color print cartridge.See the online help for instructions.
- Clear the *Print in Grayscale* option on the *Color* tab of the APOLLO print settings box.

Communications. If meaningless characters are printing on your page, the computer might have lost communication with your printer. Try turning your computer and printer off and then turn them on again. If the problem persists, make sure all cables are plugged in tightly.

What the Buttons and Lights Do

The Resume and Power buttons and lights are on the front of the printer. In general, the lights indicate when the printer is operating correctly and when it needs attention from you. The buttons are used to control the printer.

When these lights are...	You need to...
Turned off and Turned off	Press Power to turn on the printer.
Steadily lit and Turned off	Send a document to the printer. The printer is in the ready-to-print state.
Steadily lit and Blinking	If you just installed a print cartridge, make sure the cartridge is securely snapped into the printer with the arrow aligned with the dots on the top of the print cartridge cradle. Close the top cover of the printer if it is open. Check the lower (IN) tray to make sure it contains paper and that the paper is correctly loaded in the tray. Press Resume to clear the error condition. Then check your computer screen for any reported error message and corrective action instructions.
Blinking and Turned off	No action required. This indicates that either the computer is sending a document to the printer or that the printer is currently busy printing a document.
Blinking and Blinking	Press Power to turn off the printer. At the computer, cancel any documents awaiting printing. Press Power again to turn on the printer.
Steadily lit and Steadily lit	See the *Troubleshooting* tab in the APOLLO Toolbox. A problem exists with your printer.

APOLLO Customer Care

APOLLO Customer Care Online

Click your way to a quick solution! Visit **http://www.myapollo.com**, APOLLO's web site, for answers to questions about APOLLO products. You'll get instant access to everything from helpful printing tips, frequently asked questions, and the latest product and software updates–24 hours a day, seven days a week. Questions e-mailed to APOLLO will get a response within 24 hours

APOLLO Customer Care By Phone

APOLLO provides phone support to their customers. To speak with someone for technical assistance, please refer to your APOLLO Customer Care phone numbers located in your printer box. This document will list available support in your country.

Before placing a call for help, please make sure that:

- You have checked the setup poster and the APOLLO toolbox for installation troubleshooting tips.
- You are seated in front of your computer with your printer nearby.
- You have the following information available:
  - The printer's serial number (the label is on the back of the printer).
  - The printer's model number (the label is on the front of the printer).
  - The model of the computer.
  - The version of the printer driver and software program (if applicable).

A note about letters

If you need help from a technical support person, we recommend that you visit APOLLO's web site for answers to frequently asked questions first. If you need to call us, do so while you're in front of your computer and printer, rather than writing a letter to us. That way we can help you with your questions immediately!

Printer software

Printer software (also referred to as a printer driver) allows your printer to talk with your computer. APOLLO provides printer software and software updates for Windows 3.1*x*, Windows 95, Windows 98, and Windows NT 4.0.

You have several options for getting printer software:

- Download the printer software by accessing APOLLO's web site at **http://www.myapollo.com.**
- If you do not have a CD-ROM drive, you can copy the printer software to diskettes by taking your printer software CD to another computer that has a CD-ROM drive. Be sure to take along at least 6 blank diskettes. To create the diskettes, begin the printer software installation. When the opening screen appears, select **Make diskettes of your printer software** and follow on-screen instructions.
- If you do not have a CD-ROM drive, you can order the software on 3.5 inch disks by calling your local APOLLO Customer Care Center. Please see the APOLLO Customer Care reference card in your printer for local phone numbers. Nominal shipping and handling charges may apply.

- To obtain driver updates, you can download the latest drivers from APOLLO's web site. If you need support downloading the drivers, or want disks or CD, there will be a nominal fee for this service. Call your local APOLLO Customer Care Center for information.

APOLLO Customer Care Repair

If your printer is ever in need of repair, simply call the APOLLO Customer Care Center. A trained service technician will diagnose the problem and coordinate the repair process for you. This service is free of charge during the printer's standard warranty period. Beyond the warranty period, you will be quoted a repair cost. See the enclosed warranty cards for specific information for your country.

After the warranty

If you need support after the warranty period expires, call your local APOLLO Customer Care Center.

MORE ABOUT YOUR PRINTER

Uninstalling the Printer Software

If you need to uninstall the printer driver for your APOLLO printer for any reason, perform **one** of the steps listed for your operating system. If something unexpected happened during installation, it is safest to run the uninstall utility directly from the CD rather than from the uninstall program that was placed on your hard drive.

For Windows 3.1*x*, do *one* of the following:

- In *Program Manager*, locate your APOLLO P-2200 Series group. Double-click the Uninstall icon to uninstall your printer software.

–***OR***–

- Insert the CD into your computer and run Setup.exe. Select *Remove APOLLO P-2200 Series software*.

For Windows 95, Windows 98, and Windows NT 4.0 do *one* of the following:

- From the *Start* menu, click *Programs*, click *APOLLO P-2200 Series*, and then click *APOLLO P-2200 Series Uninstall*.

–***OR***–

- From the *Start* menu, click *Settings*, click *Control Panel*, and then click *Add/ Remove Programs*. Select *APOLLO P-2200 Series (Remove only)*.

–***OR***–

- Insert the CD into your computer and run Setup.exe. Select *Remove APOLLO P-2200 Series software*.

Print Cartridges

To get the best performance from your printer, APOLLO recommends using only genuine HP print and photo cartridges. When buying replacement print cartridges, check the part numbers carefully. The print cartridge numbers for your printer are:

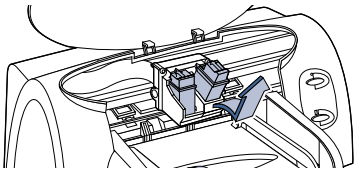
20	49	
Black HP C6614 Series	Tri-Color HP 51649 Series	Photo Cartridge HP C1816 Series

To replace a print cartridge:

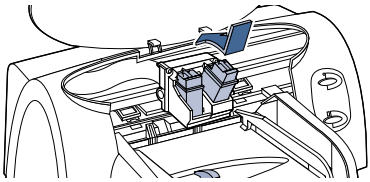
1. With the printer turned on, open the top cover.

   The cartridge cradle moves to the center of the printer and the Resume light flashes.

2. Pull the top of each print cartridge toward you until it pops loose. Then lift it from its cradle.



3. Place new print cartridges into the cartridge cradle slots, and push it back into position. You hear a click when the cartridge sits snugly in its cradle.



4. Close the printer's top cover.

For more information about the care and maintenance of your print cartridges, see your electronic Online Manual.

Product Specifications

Print technology
Drop-on-demand thermal inkjet printing

Print speeds

Black Text *

Best mode	1.5 page per minute
Normal mode	3.5 pages per minute
EconoFast	6 pages per minute

Mixed Text / Color Graphics *

Best mode	0.8 pages per minute
Normal mode	2 pages per minute
EconoFast	3 pages per minute

5 x 7 Photo *

Photo Cartridge	0.25 pages per minute

Black True Type text resolution
Microsoft Windows (text and graphics)

Best mode:	600 x 600 dpi
Normal mode:	600 x 300 dpi
EconoFast:	300 x 300 dpi

Color resolution for Standard Pen Set
300 x 300 dpi on plain paper
600 x 300 dpi black and color (on glossy paper, premium paper, and transparency film)

Color resolution for Photo Pen Set
600 x 300 dpi with 6 inks, using the HP Photo Cartridge and all paper types (Best and Normal modes)

Printer command language
HP PCL Level 3

Software compatibility
MS Windows 3.1*x*, 95, 98, and NT 4.0

Buttons/lights
Resume and Power

I/O Interface
Centronics parallel, IEEE-1284-compliant with 1284-B receptacle (Bi-Tronics, ECP, bi-directional)

* Approximate figures. Exact speed varies depending on the system configuration, software program, and document complexity.

Standard Character Sets

United Kingdom (ISO 4), German (ISO 21), French (ISO 69), Italian (ISO 15), Danish/Norwegian (ISO 60), Swedish (ISO 11), Spanish (ISO 17), ANSI ASCII (ISO 6), Legal, PC-8, Roman-8, Roman-9, PC-850, PC-8 Danish/Norwegian, ECMA-94, Latin 1 (ISO 8859/1), PC-852, Latin 2 (ISO 8859/2), Latin 5 (ISO 8859/9), Latin 9 (ISO 8859/15), PC-8 Turkish, and PC-858

Built-in (internal) fonts

Courier (portrait and landscape orientations)

Pitch:	5, 10, 16.67, 20 cpi
Point size:	6, 12, 24 pt
Style:	Upright (Italic: 5, 10, 20 cpi)
Stroke weight:	Normal, Bold

CG Times (portrait and landscape orientations)

Pitch:	Proportional
Point size:	5, 6, 7, 8, 10, 12, 14 pt
Style:	Upright, Italic
Stroke weight:	Normal, Bold

Letter Gothic (portrait and landscape orientations)

Point and pitch:	6, 12, and 24 pt for 6, 12 and 24 cpi Upright only: 4.75, 9.5, and 19 pt for 16.67 cpi
Style:	Upright, Italic
Stroke weight:	Normal, Bold

Univers (portrait and landscape orientations)

Pitch:	Proportional
Point size:	5, 6, 7, 8, 10, 12, 14 pt
Style:	Upright (Italic: 5, 6, 10, 12 pt)
Stroke weight:	Normal, Bold

Recommended printable weight

Paper:	60 to 135 g/m^2 (16 to 36 lb)
Envelopes:	75 to 90 g/m^2 (20 to 24 lb)
Cards:	110 to 200 g/m^2 (110 lb index max.; 8.5 pt max. thickness)

Paper Handling (Built-In Feeders)

Sheets:	up to 100 sheets
Multiple envelopes:	up to 20 envelopes
Single envelope:	only 1 envelope
Cards:	up to 30 cards
Transparencies:	up to 50 sheets
Labels:	up to 25 sheets Use only U.S. letter- or A4-sized sheets specifically designed for use with inkjet printers.
OUT tray capacity:	up to 50 sheets

Printer memory

512 KB built-in RAM
32 KB receive buffer

Dimensions

Width:	476 mm (18.7 in)
Height:	211 mm (8.3 in)
Depth:	404 mm (15.9 in)

Weight

5.4 kg (11.9 lb)

Printable Paper Sizes

U.S. letter		8.5 x 11 in
U.S. legal		8.5 x 14 in
Executive		7.25 x 10.5 in
European A4		210 x 297 mm
European A5		148.5 x 210 mm
B5-JIS		182 x 257 mm
Custom size:	Width:	5.0 to 8.5 in 127 to 215 mm
	Length:	5.83 to 14 in 148 to 356 mm 216 x 279 mm
U.S. No. 10 envelope		4.12 x 9.5 in
Invitation A2 envelope		4.37 x 5.75 in
European DL envelope		220 x 110 mm
European C6 envelope		114 x 162 mm
Index card		101.6 x 152.4 mm 4 x 6 in
Index card		127 x 203.2 mm 5 x 8 in
European A6 card		105 x 148 mm
Japanese Hagaki Postcard		100 x 148 mm

Power Requirements

Power modules:
Input Voltage (depends on power module ordered): 100, 120, 127, 220, 230, or 240 VAC (+10%, -10%)
Frequency:

100 VAC	50/60 Hz (+3 Hz, -3 Hz)
120 VAC	60 Hz (+3 Hz, -3 Hz)
127 VAC	60 Hz (+3 Hz, -3 Hz)
220 VAC	50 Hz (+3 Hz, -3 Hz)
230 VAC	50 Hz (+3 Hz, -3 Hz)
240 VAC	50 Hz (+3 Hz, -3 Hz)

Power consumption

2 watts maximum when off
4.5 watts maximum nonprinting
12 watts maximum printing

Operating environment

Maximum operating temperature: 5° C (41° F) to 40° C (104° F)
Humidity: 10-80% RH non-condensing
Recommended operating conditions for best print quality: 15° C (59° F) to 35° C (95° F), 20 to 80% RH non-condensing
Storage temperature: -40° C (-40° F) to 60° C (140° F)
Noise Levels per ISO 9296:

	Normal Mode
Sound Power, L_{wAd}:	**6.4 B (A)**
***Sound Pressure, L_{pAm} (Bystander position):**	**50 dB (A)**

Limited Warranty Statement

APOLLO Product	Duration of Limited Warranty
Software	90 Days
Print cartridges	90 Days
Printer	1 Year Hardware, 90 Days Phone Support

A. Extent of Limited Warranty

1. APOLLO warrants to the end-user customer that APOLLO products will be free from defects in materials and workmanship, for a specified time after the date of purchase by the customer. The duration of this limited warranty is stated above. Certain additional conditions and limitations of APOLLO's warranty are stated in the user's guide. Those conditions and limitations include:
   a. For software products, the warranty applies only to the media upon which the product is recorded; and
   b. APOLLO does not warrant the operation of any products to be uninterrupted or error free.
2. APOLLO's limited warranty covers only those defects which arise as a result of normal use of the product, and do not apply to any:
   a. Improper or inadequate maintenance;
   b. Software or interfacing not supplied by APOLLO;
   c. Unauthorized modification or misuse;
   d. Operation outside the products environmental specifications including duty cycle abuse or use of a mechanical switchbox without a designated surge protector;
   e. Use of non-supported printing media or memory boards; or
   f. Improper site preparation or maintenance.
3. For APOLLO printer products, the use of a non-HP print cartridge or a refilled print cartridge does not affect either the warranty to the customer or any APOLLO support contract with the customer; print cartridge includes both toner cartridges and ink cartridges. However, if printer failure or damage is attributable to the use of a non-HP or refilled print cartridge, APOLLO will charge its standard time and materials charges to service the printer for the particular failure or damage.
4. If any software media product or print cartridge product proves defective during the applicable warranty period, and if the product is covered by APOLLO's warranty, the customer shall return the product for replacement.
5. If APOLLO receives, during the applicable warranty, notice of a defect in a hardware product that is covered by APOLLO's warranty, APOLLO shall either repair or replace the product, at its option. Any replacement product may be either new or like new, provided that it has functionality at least equal to that of the product being replaced.
6. If APOLLO is unable to repair or replace, as applicable, a defective product which is covered by APOLLO's warranty, APOLLO shall, within a reasonable time after being notified of the defect, refund the purchase price for a product, provided the customer returns the product.
7. APOLLO's warranty is valid in any country where the APOLLO products listed above are distributed by APOLLO, except for the Middle East, Africa, Argentina, Brazil, Mexico, Venezuela, and France's "Departments d'Outre-Mer"; for those excepted areas, the warranty is valid only in the country of purchase. Contracts for additional warranty services, such as on-site service, may be available from any authorized APOLLO service facility where the listed APOLLO product is distributed by APOLLO or an authorized importer.
8. This limited Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.

B. Limitations of Warranty

1. NEITHER APOLLO NOR ANY OF ITS THIRD PARTY SUPPLIERS MAKES ANY OTHER WARRANTY OF ANY KIND, WHETHER EXPRESS OR IMPLIED, WITH RESPECT TO APOLLO PRODUCTS, APOLLO AND ITS THIRD PARTY SUPPLIERS SPECIFICALLY DISCLAIM THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
2. To the extent that this Limited Warranty Statement is inconsistent with the law of the locality where the customer uses the APOLLO product, this Limited Warranty Statement shall be deemed modified to be consistent with such local law. Under such local law, certain limitations of this Limited Warranty Statement may not apply to the customer. For example, some states in the United States, as well as some governments outside the United States (including provinces in Canada), may:
   a. Preclude the disclaimers and limitations in this Warranty Statement from limiting the statutory rights of a consumer (e.g. Australia and the United Kingdom);
   b. Otherwise restrict the ability of a manufacturer to make such disclaimers or impose such limitations; or
   c. Grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or not allow limitations on how long an implied warranty lasts.
3. To the extent allowed by law, the remedies provided in this Warranty Statement are the customer's sole and exclusive remedies.

C. Limitations of Liability

1. EXCEPT FOR THE OBLIGATIONS SPECIFICALLY SET FORTH IN THIS WARRANTY STATEMENT, IN NO EVENT SHALL APOLLO BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON THE CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.